

SHROPSHIRE SHADOW HEALTH & WELLBEING BOARD STAKEHOLDER ALLIANCE
“Determining the priorities for a healthy Shropshire”

1st, 6th and 7th June 2012

Evaluation

Wem – 1st June

Attendees

Jo Fieldhouse, Bromford Support
Sue Chalk, IMPACT Alcohol and Addictions Services
Dr Kevin Lewis, Shropshire PCT
Hazel Ducker, Together for Mental Wellbeing
Christine Murison, Senior Citizens Forum
Christine Grundy, Senior Citizens Forum
Councillor Gerald Dakin
Sarah Boden, Severnside Housing
Catherine Duffy, Bromford Group
Paul Goulbrone, Shropshire Patients Group
Colin Harrison, Shropshire Housing Support Group
Jenny Williams, Chair – Gender Matters
Rod Thomson, Shropshire PCT
Suzanne Hutchinson, Ellesmere Patients Group
Councillor Ian Ward, Ellesmere Town Council
Nigel Wilson, Shropshire Council
Hugh Battersby, Deaf and Hard of Hearing Forum
Andrew Thomas, Hospital Manager, Whitchurch
Paul Haycox, Shropshire PCT

How people felt about the events?

8 people felt **positive**
6 people felt **challenged**
5 people felt **motivated**
5 people felt **satisfied**
4 people felt **inspired**
2 people felt **knowledgeable**
2 people felt **reassured**
1 person felt **happy**
1 person felt **worried**
1 person felt **supported**
1 person felt **tired**

Comments

- No easy solution but Health & Social Care working meaningfully together will be a very positive way forward, and keep the patient's needs and wellbeing in focus.
- Carolyn Healy at least seems to have a genuine passion to build a better system. Like Dr Caron Morton. So I have some reason to hope that big ideas might be in some part realised – one day.
- Like the idea of impact analysis on all activities. Need to consider the Equalities Act – protected characteristics and human right issues and look at ABI.
- I felt the discussion on our table was very useful. Would like to see the outcomes being measureable.
- Generally good – would like to see a lot more partnership working. Already some good community work being done.

- Would like to see the suggestions made in the working session reflected in amendments to the vision, outcomes and priorities to make them more measurable, be targets which are clear, they are for people of Shropshire.
- Need to have focus groups at local level. Providers should have a voice on the Board.
- A good first step in the consultation process.

Involvement in developing the strategy in relation to specific priority areas

5 people would like to be involved in **developing collaborative commissioning**

5 people would like to be involved in **maximising independence**

4 people would like to be involved in **developing single access and referral points**

2 people would like to be involved in **management and prevention of obesity**

2 people would like to be involved in **children and young people's mental health**

3 people would like to be involved in **earlier diagnosis/improved outlook for people with dementia**

1 person would like to be involved in **ABI/gender disphoria**

Additional Comments

- Better system of recruiting and managing volunteers needed!
- As secretary of Shropshire Deaf and Hard of Hearing Forum, I am concerned at the lack of mention of sensory deprivation, and particularly of hearing impairment, the major source of disability among the elderly.

Shrewsbury – 6th June

Attendees

Councillor Claire Wild, Shropshire Council
Debbie Price, Shropshire Partners in Care
George Rook, Shropshire LINK
David Bell, Impact, A4U, Age UK
David Beechey, Shropshire LINK and SALC Executive
Olivia Matthews, Senior Citizens Forum
Eric Davies, Senior Citizens Forum
Margaret Cosh, Senior Citizens Forum
Jo Thomas, Children's Centre, Shropshire Council
Kerrie Allward, Shropshire Council
Iona Aylen, Citizens Advice Shropshire
Roland Brown, Shropshire Patients Group
Paul Kelly, Shropshire Council
Judith Rice, Shropshire Patients' Group and SaTH Patient Experience and Involvement Panel
Debbie Wilcox, Headway Shropshire
Peter Hopkins, STACS Shropshire and Telford Asperger Carers Support Group
Jane Lee, Shropshire Council
Paul Tulley, Shropshire CCG
Martin Key, Shropshire Council
Janet Graham, Shropshire Council
Julie Duncan Shropshire Council
Louise Cater-Hayes, Shropshire Council
Jean Breakwell, Family Carers Service
James Moraghen, Bayston Hill Parish Council
Beth Davies, Acton Burnel PC
Alan Roberts, Shropshire LINK

How people felt about the events?

11 people felt **positive**
7 people felt **motivated**
5 people felt **challenged**
4 people felt **relaxed**
3 people felt **reassured**
2 people felt **confident**
2 people felt **out of their depth**
2 people felt **uncertain**
2 people felt **worried**
2 people felt **frustrated**
1 person felt **knowledgeable**
1 person felt **inspired**
1 person felt **supported**
1 person felt **drained**
1 person felt **angry**

Comments

- Very interesting and useful.
- The event gave me a greater insight into the work of the Board and how our work can fit into this.
- We have brought up more questions than we have been given answers.
- Advantage should be taken of the opportunity to use networks of local groups such as patient participation groups to develop prevention and enabling services within their localities.
- I found the presentations reassuring and positive "at last!!" but am unsure how to add to the structure being supported. The conversation in the group tended to be very negative and destructive rather than supportive and at some point, people have to have responsibility for themselves.

Involvement in developing the strategy in relation to specific priority areas

8 people would like to be involved in **developing single access and referral points**

3 people would like to be involved in **developing collaborative commissioning**

7 people would like to be involved in **management and prevention of obesity**

9 people would like to be involved in **maximising independence**

5 people would like to be involved in **children and young people's mental health**

7 people would like to be involved in **earlier diagnosis/improved outlook for people with dementia**

Additional Comments

- How does the strategy consider work already carried out by PBI work carried out elsewhere.
- How do you resolve the issue of automatic reactions to priorities of prevention v treatment of diagnosed medical conditions.
- I am interested in exploring cost effective (possibly local community-based) initiatives that could lead to preventative measures.
- There clearly needs to be more "thinking outside the box" re older people and dementia. Having had 2 parents substantially affected in their later year (and the likelihood of being affected myself!) I am keen to offer to be involved if my perspective is of value.

Craven Arms – 7th June

Attendees

Daphne Simmons, Shropshire RCC
Bob Welch, Church Stretton Health & Social Care Partnership
Richard Carter, Shropshire Patients Group
Adrian Osborne, Shrewsbury and Telford NHS Trust
Margaret Bates, Shropshire Housing
Madge Shingleton, SALC
Sarah Noakes, Shropshire Housing Group
Paul Milner, Chairman of Plasfynon Medical Practice, Oswestry
Penny Haswell, Secretary of Plasfynon Medical Practice, Oswestry
Pat Buchanan, Portcullis Patients' Group, Ludlow
Linda Offord, Shropshire County PCT
Justin Millward, Woodland Trust
Brigid Carey, Shropshire Council
Debbie Hill, Alzheimers Society
Ted Wilson, PCT

How people felt about the events?

9 people felt **challenged**
3 people felt **motivated**
2 people felt **positive**
2 people felt **uncertain**
1 person felt **knowledgeable**
1 person felt **supported**
1 person felt **satisfied**
1 person felt **reassured**
1 person felt **inspired**
1 person felt **bored**

Comments

- The agenda needs to be rethought from the patient and local community perspective – it is currently squeezed in overly professional and process terms.
- Thank you for an interesting and eye opening meeting. This is the time of great opportunity. Frightening but exciting challenges.
- Speakers need to introduce themselves and give their credentials. Emma who? Much of the ground covered was obvious to anyone interested in health. Shorter presentation – longer discussion would have been better. However, small group discussion is more inclusive. Keeping the larger group going so long restricted wider contributions.

Involvement in developing the strategy in relation to specific priority areas

7 people would like to be involved in **developing single access and referral points**
4 people would like to be involved in **developing collaborative commissioning**
3 people would like to be involved in **management and prevention of obesity**
3 people would like to be involved in **maximising independence**
2 people would like to be involved in **children and young people's mental health**
1 person would like to be involved in **earlier diagnosis/improved outlook for people with dementia**
1 person would like to be involved in **integrated provision**
1 person would like to be involved in **inclusion of carers re independent living**
1 person would like to be involved in **people with dementia and their carers**
1 person would like to be involved in **dementia friendly communities**
1 person would like to be involved in **community involvement/budgets**
1 person would like to be involved in **getting community ownership of well-being agenda**

1 person would like to be involved in **incentivising collaborative local action on locally identified priorities**

Additional Comments

- At the moment I currently sit on the CCG Board representing PPG in the county. I would be grateful if you could send me information on developing single access and referral points and children's and young people's mental health. (*Paul Milner, Plas Ffynnon Medical Centre, Oswestry*)
- Don't forget the role of the natural environment – and specifically woodland and trees – in offering physical and mental health solutions.
- Don't forget role of community involvement ie communities offering the link between GP surgeries and natural assets.
- This is a "hearts-minds" exercise – need fewer outcome focused priorities eg more healthy, happy, children and more adults supported to live at home. Then identify the key stakeholders to work together to achieve locally defined targets – eg schools, health visitors. Also need a priority capable of early achievement at local level to build community ownership.
- Continue to engage the Trust through the existing strategic partnership arrangements.